



# VIP PACKAGE

The VIP package includes comprehensive support throughout the process of property purchase and management, ensuring that all client needs and requirements are efficiently met through the following services:

## Complete Client Care (CCC)

### Transaction Management:

- Step-by-step guidance through the purchase process
- Payment reminder service
- Coordination with back office, builders, and legal representatives

### Document Support:

- Preparation and submission of required documents
- Assistance in obtaining necessary permits
- Visa support
- Assistance with business establishment

### Interface between you and the builder:

- Updates on progress
- Strategies for resolving issues in case of delayed payments or potential cancellation by the builder

### Property Management:

- Provision of property management services for leasing or resale

- Support with furnishing and interior design

### **Financial Management:**

- Opening and managing local bank accounts
- Making payments related to the property (e.g., utilities, maintenance)
- Support with financial transactions

### **Tenant Management:**

- Promotion of the property for rental
- Tenant screening and rental management
- Short-term rental management

### **Post-Sale Services:**

- Service at the completion of the property
- Conducting inspections (Snagging)
- Electricity registration (cannot be done from abroad)
- Planning and execution of the property handover (you don't need to come to Dubai for this)

### **Additional Services:**

- Concierge service: Support with travel planning for on-site visits, orientation in the area, and familiarization with amenities
- Insurance consultation: Recommendations for property and health insurance, support in selecting and setting up policies

### **Visa and Residency Support:**

- Guidance for obtaining investor visas and residency permits
- Support with the application process and documentation

### **Contact and Support:**

- Hotline support
- Exclusive WhatsApp group, available MON-FRI from 9 AM to 5 PM
- 24/7 emergency support